

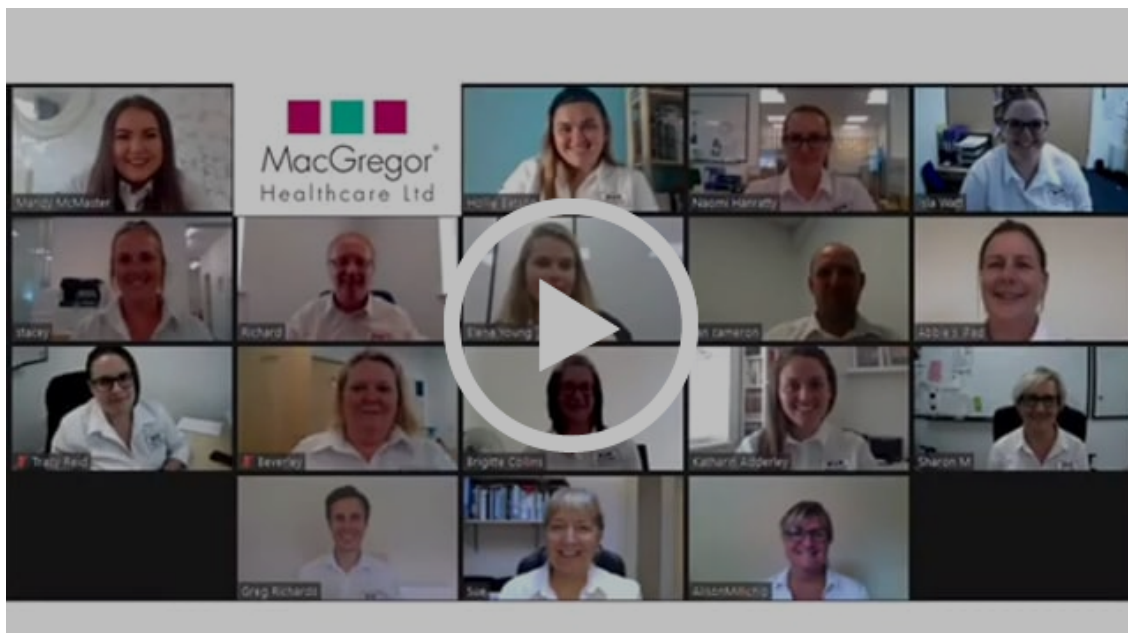
qufora club[®]

latest news

Sharing experience, hints and tips around irrigation

- Neurogenic bowel management using transanal irrigation by persons with spinal cord injury.
- Qufora teams supporting your patients
- New teaching aid for Qufora IrriSedo Klick users
- Dates for your diary.

We have really missed you all



Neurogenic Bowel Management Using Transanal Irrigation by Persons with Spinal Cord Injury

As a clinician I have always been in favour of reviewing papers, which may contribute to developing knowledge. A paper recently published by Claes Hultling 'Neurogenic bowel management using transanal irrigation by persons with spinal cord injury' has grabbed my attention and done just that, offering information that can be applied within the clinical setting.

The paper covers when it is appropriate to commence irrigation, the method and how it is necessary to spend time with a neurogenic bowel nurse to get the required hands on concepts prior to using irrigation. Notably there is also an implication that transanal/rectal irrigation is shown to lend a positive experience to those with bowel dysfunction in spinal cord injury.

Claes also provides a personal account of his own involvement and the impact that neurogenic bowel dysfunction can have on physical and psychological well-being. Nothing is more valuable than understanding an individual's experience. Thank you Claes for such a beneficial piece of work.

Brigitte Collins

Global Clinical Education Manager

[Read the abstract here](#)

Qufora teams supporting your patients

We have been busy! Since lockdown, we have delivered thousands of orders through the Qufora Direct home delivery and communicated and helped hundreds of patients via our myqufora support service. Lots of patients have expressed their gratitude for the support we have given them at this challenging time and we have been delighted to help.

We would like to share with you audit result of the Qufora Direct team service provided to your patients.

99% of patients said
their overall experience
using Qufora Direct was
excellent or very good.

*"Brilliant Service! Discreet way to
obtain the product"*

98% of patients found
contacting Qufora Direct very
good.

*"I think all of you at Qufora Direct are
exceptionally friendly, helpful and very
efficient. Thank you for such excellent
service."*

98% of users rated
Qufora Direct as very good
and good when dealing over
the phone or emails.

*"Well done to your company
&
all of your staff"*

94% of patients have
their product delivered on the
day that suits them.

*"Qufora Direct staff is very kind, helpful
and talk with respect"*



Call Qufora Direct on **0845 519 6050** to register your patients for **Qufora Direct** home delivery and **myqufora advice and support** services.

[New video guide!](#)

access this video via myqufora.com

Qufora® IrriSedo Klick



Your new choice of **Rectal Irrigation** system!

[Education days for your diary.](#)

We have put together a list of conferences that are scheduled for 2020. Unfortunately the organisers for some of the conferences have had to make the very difficult decision to cancel/postpone scheduled events to ensure that everybody is kept safe during these difficult times.

Our fabulous Qufora team are looking forward to meeting you at some of these future events to share with you their knowledge how you can help your patients with continence issues.

- [ACPGBI 2020 Annual Meeting](#) - 6-8 July, Edinburgh - **Cancelled**
- [POGP national conference 2020](#) - 2-3 October, York - **Postponed**
- [ERIC Paediatric Continence Care Conference](#) - 6 October, Birmingham Metropole
- [MASCIP's 22 Annual Conference](#) - 12 November, Loughborough
- [MS Trust Conference](#) - 28 February - 2 March 2021

This is your Qufora Club

Please contact us and share your thoughts, feedback and ideas.

You can email us at info@macgregorhealthcare.com or you can enter your information on our [Contact Us](#) form on our website and we will get back to you as soon as possible.



"To provide quality medical products and a world class service to help people have a more fulfilled life"

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